

Sev1Tech Capabilities in Response to State and National Emergencies

**Sev1Tech drives customer continuity during crisis events.
How can we support your mission?**



IT



Cyber Security



Cloud



IT Operations



Logistics

Sev1Tech delivers rapid solutions to our customers in response to the COVID-19 pandemic and national emergencies, measured in hours rather than days/weeks.

Restoring Service to Critical Infrastructure

Following Hurricane Florence in 2018, Sev1Tech fielded equipment and provided on-scene Field Service Engineer support for PM Tactical Network's Disaster Incident Response Emergency Communications Terminal (DIRECT) radio bridging/voice cross-banding capability to 24 Army National Guard (ANG) Units in 22 states. We used WIN-T INC 1 Hardware and DIRECT Software and Networking to link all existing local and state First Responder, Red Cross, and Federal Emergency Management Agency (FEMA) cell phones to the Army's WIN-T backbone on a common radio frequency—providing seamless, uninterrupted, and universal wireless communications where local infrastructure was destroyed or offline.

Secure VPN Solution Delivered to CBP in 5 Days

CBP Leadership identified concerns with the available DHS-hosted VPN capability to support end users' access to critical resources. We implemented a VPN solution, providing CBP control of their own VPN offering a more reliable and secure connection for its 65K+ users. Sev1Tech implemented a proof of concept and deployed the new VPN solution into Production within 5 business days and deployed to all CBP OIT by March 30th with 3,700 active users to date. CBP has experienced ZERO impact to mission critical operations despite having thousands more employees on the VPN or using Wireless.

Solving the Telework Gap

With the telework directive, Army PM Tactical Radios had an urgent need to communicate and collaborate with other government leads, Team Sev1Tech, and our subcontractors during the COVID-19 pandemic. Sev1Tech discussed the need with our customer and was able to come up with a tailored solution in a few days. Within 24 hours, we stood up a new tenant of Office 365 with Microsoft Teams to allow them to virtually communicate with the entire team including video calling, messaging, document collaboration and screen sharing. Starting with 15 accounts, we have added new accounts in a matter of hours and are now at 20 accounts. This allows the entire team to seamlessly collaborate regardless of location.

Leveraging Hybrid Cloud for HHS

In support of the COVID-19 response, we proactively worked with HHS to migrate the critical Emergency Management Portal to our secure Hybrid Cloud environment. Our solution is flexible, scales within minutes, and is visible through our CSTAT Portal online dashboard to monitor performance and utilization statistics in near real-time. Our solution succeeded in meeting a constantly changing user demand of 1000+ concurrent users while maintaining 24/7 uptime requirements to enhance national pandemic readiness and response capabilities. The entire solution was provisioned and secured within 3 days.

Services and Solutions



IT Modernization

Sev1Tech provides a diverse set of IT services including Network Engineering, Technology Modernization & Optimization, Virtualization, System Integration and Engineering, System Architecture & Design, and Innovative Technology solution development and integration.



Cyber Security

Sev1Tech offers a fundamentally different approach to enterprise security which encompasses total awareness of the global threat landscape, from the endpoint, to the cloud, and the data center.



Cloud

Sev1Tech helps organizations consolidate data centers or expand into the cloud by using proven methods to develop requirements and define optimal build strategies.



IT Operations

Sev1Tech delivers ITIL based 24x7 IT Mission Operational Support across network, server, storage, middleware, and security functions.



Systems Engineering & Integration

Sev1Tech provides C5ISR customers Systems Training, Test & Evaluation (T&E), Installation & Integration, Systems Sustainment & Modernization, Systems Interoperability, and Validation and Verification (V&V).



Logistics & Supply Chain Management

Sev1Tech supports mission-critical programs with Field Support Services, Integrated Logistics Systems, Warehouse Operations & Asset Management, Logistics Acquisition Lifecycle Planning Support, Reset and Repairs, and Integrated Product services.



Training & Readiness

Sev1Tech augments Warfighter mission readiness through e-Learning, Constructive Simulation, Live Training & Exercise Support, Course Content Development & Delivery, Foreign Military Training, and Institutional Capacity Building.



Mission & Program Support

Sev1Tech provides exceptional personnel and subject matter experts to deliver innovative customer-centric solutions that align with missions and goals, reduce costs, and enhance service delivery.

Contract Vehicles

One Acquisition Solution for Integrated Services (OASIS) Unrestricted

Pool 1 #: GS00Q14OADU131

Pool 3 #: GS00Q14OADU327

GSA IT Schedule 70

Contract #: GSA-GS-35F-424AA

- SIN 132-40 Cloud
- SIN 132-45 HACS
- SIN 132-51 IT Services

GSA Professional Services Schedule (PSS)

Army Responsive Strategic Sourcing for Services (RS3)

Contract #: W15P7T-19-D-0114

Army Cloud Computing Enterprise Transformation (ACCENT)

Health and Human Services Next Generation IT Services (NGITS)

Point of Contact



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ISO 9001:2015
Quality Management

ISO 20000:2018
IT Service Management

ISO 27001:2013
Information Security

ISO 27017:2015
Cloud Services

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